Computerization of Banks

3157. SHRI K.M. KHAN: Will the Minister of FINANCE be pleased to state:

(a) the number of Public Sector and Scheduled Commercial Banks which have computerized their business as per CVC guidelines;

(b) the number of Urban, Semi-urban and rural branches of these banks which have been computerized;

(c) whether Government have earmarked any amount for giving assistance to banks in computerization of their business;

(d) whether computerization has really cut down the time in providing services to customers;

(e) whether there is a general complaint that computerization of banks has not yielded desirable results in providing speedy and efficient services to customers; and

(f) what is Government's reaction thereto?

THE MINISTER OF STATE IN THE MINISTRY OF FINANCE (SHRI BALASAHEB VIKHE PATIL): (a) to (f) The information is being collected and will be laid on the Table of the House.

Direct tax collections

3158. SHRI K.M. KHAN: Will the Minister of FINANCE be pleased to state:

(a) the targets fixed for collection of direct and indirect taxes for the financial year 2001-2002;

(b) whether the targets have been achieved if not, the expected short fall in collection of revenue on account of direct and indirect taxes; and

(c) the steps Government have taken/propose to take to bridge the gap between target and actual collection of revenue;

(d) the details of industries which contributed less to the revenue; and